



Little Sisters of the Poor  
*St. Joseph's Home for the Elderly*

**Notice Informing Individuals About Nondiscrimination  
and Accessibility Requirements and Nondiscrimination Statement**

Discrimination is against the law. The Little Sisters of the Poor of Chicago, Inc., St. Joseph's Home for the Elderly, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Little Sisters of the Poor, St. Joseph's Home does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Little Sisters of the Poor, St. Joseph's Home for the Elderly, provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Little Sisters of the Poor, St. Joseph's Home for the Elderly, also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages.

If you need these services, contact the Assistant to the Mother Superior.

If you believe that Little Sisters of the Poor, St. Joseph's Home for the Elderly, has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Grievance Officer/Assistant to the Mother Superior in person, mail, fax, or email:

**Grievance Officer**

80 West Northwest Highway

Palatine, IL, 60067

Telephone: (847) 358-5700

FAX: (847)358-5719

Email: [astpalatine@littlesistersofthepoor.org](mailto:astpalatine@littlesistersofthepoor.org)

If you need help filing a grievance, the Grievance Official/Assistant to the Mother Superior is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services**

200 Independence Avenue, SW, Room 509F

HHH Building

Washington D.C. 20201

1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.